Beyond clinical excellence, the effectiveness of a hospital depends largely on the establishment of good administrative systems and the institution of sound management principles.

This course equips hospital administrators with the knowledge and skills necessary to effectively manage an eye hospital both in its day-to-day operations and to develop a hospital according to the needs of the community that it serves.

What you will learn in this course

This one month course equips the participants with the knowledge and tools required for effective administration of an eye hospital - an understanding of the various departments of an eye hospital, exposure to management systems and best practices.

An administrator’s unique challenges include

- Understanding ways of attracting more and more number of patients turning to the hospital
- Ensuring that the hospital provides quality care to all patients at affordable cost
- Ensuring that patients are empowered to comply with the treatment process
- Ensuring self-sustainability of the hospital
- Ensuring that the hospital has sufficient and efficient manpower
- Procuring supplies to allow smooth operation of the hospital

Teaching Methods

Class time is a combination of lectures and case discussion. Throughout the course significant emphasis is placed on applying the learning in your hospital. Field visits and practical exposure form a large part of the course curriculum. The case method used simulations of actual management situations. Every module ends with an action plan where you formalize what you have learned into a series of action that you will take upon your return to your hospital.

* The Medium of instruction is English
Why come to LAICO?
Aravind Eye Hospitals, located in South India, is one of the largest eye care providers in the world - treating over 5,800,000 outpatients and performing over 700,000 surgeries each year. Lions Aravind Institute of Community Ophthalmology (LAICO) is the training and consulting arm of Aravind Eye Care System and has worked with over 379 Eye hospitals.

Who is this course for?
This course, offered twice a year in April and August, is designed for those who are involved in the day to day operations in an eye hospital. Our alumni include hospital administrators and managers, operations managers, department heads, trustees and proprietors of hospitals. Over the years 427 participants from 35 countries have been trained.

I will recommend this course to eye hospital administrators as it builds a well-rounded understanding of large eye care institutions. While it is a big commitment of time, the duration helps to imbibe more learnings.
- Pranav Dedhia
Ojas Eye Hospital, Maharashtra, India

This one month course has shined light on the darkness I faced previously. I am now aware of the strategies and the way to fight all the strong holds. Thanks to the Aravind Eye Care System who imparted me all strategies at micro level and for such abundant Provision!
- Dr. Hiwot Deginneh Mengistie
HCP Bahirdar Speciality Eye Center, Ethiopia

Foundation Module
- Magnitude of global blindness
- Common eye diseases
- Operations Management
- Organizational Sustainability

Patient Care Modules
- Outpatients department
- Operation Theatre
- Sterilisation
- Wards

Demand Generation
- Service Marketing
- Health education
- Patient Engagement
- Community outreach

Functional Areas
- Medical records maintenance
- Quality Assurance
- HR and personnel management
- Management Information System
- Evidence Based Management
- Materials and Inventory Management
- Financial Management

Support Service Module
- Pharmacy and optical shop Management
- Maintenance and housekeeping
- Instruments Maintenance
- Project Management

Managerial Skills
- Communication skills
- Improving Management Skill
- Team work
- Total Quality Management

Course Fee
For India and Nepal participants - INR 35,400/-
For Overseas participants - US $ 885 (Inclusive of 18% GST to the course fee)

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