

# Management Training and Systems Development for Eye Hospital Administrators and Managers

6<sup>th</sup> April - 5<sup>th</sup> May 2023



**Beyond clinical excellence, the effectiveness of a hospital depends largely on the establishment of good administrative systems and the institution of sound management principles.**

This course equips hospital administrators with the knowledge and skills necessary to effectively manage an eye hospital both in its day-to-day operations and to develop a hospital according to the needs of the community that it serves.

## **What you will learn in this course**

This one month course equips the participants with the knowledge and tools required for effective administration of an eye hospital - an understanding of the various departments of an eye hospital, exposure to management systems and best practices.

### **An administrator's unique challenges include**

- Understanding ways of attracting more and more number of patients turning to the hospital
- Ensuring that the hospital provides quality care to all patients at affordable cost
- Ensuring that patients are empowered to comply with the treatment process
- Ensuring self-sustainability of the hospital
- Ensuring that the hospital has sufficient and efficient manpower
- Procuring supplies to allow smooth operation of the hospital

## **Teaching Methods**

Class time is a combination of lectures and case discussion. Throughout the course significant emphasis is placed on applying the learning in your hospital. Field visits and practical exposure form a large part of the course curriculum. The case method used simulations of actual management situations. Every module ends with an action plan where you formalize what you have learned into a series of action that you will take upon your return to your hospital.

\* The Medium of instruction is English

#### Foundation Module

- Magnitude of global blindness
- Common eye diseases
- Operations Management
- Organizational Sustainability

#### Patient Care Modules

- Outpatients department
- Operation Theatre
- Sterilisation
- Wards

#### Demand Generation

- Service Marketing
- Health education
- Patient Engagement
- Community outreach

#### Functional Areas

- Medical records maintenance
- Quality Assurance
- HR and personnel management
- Management Information System
- Evidence Based Management
- Materials and Inventory Management
- Financial Management

#### Support Service Module

- Pharmacy and optical shop Management
- Maintenance and housekeeping
- Instruments Maintenance
- Project Management

#### Managerial Skills

- Communication skills
- Improving Management Skill
- Team work
- Total Quality Management

## Why come to LAICO?

Aravind Eye Hospitals, located in South India, is one of the largest eye care providers in the world - treating over 4,400,000 outpatients and performing over 500,000 surgeries each year. Lions Aravind Institute of Community Ophthalmology (LAICO) is the training and consulting arm of Aravind Eye Care System and has worked with **over 374 Eye hospitals**.

## Who is this course for?

This course, offered twice a year in April and August, is designed for those who are involved in the day to day operations in an eye hospital. Our alumni include hospital administrators and managers, operations managers, department heads, trustees and proprietors of hospitals.

**Over the years 415 participants from 35 countries have been trained.**



*I think this course is a necessity for any new and old eye care organisation administrators in helping them change and improve the systems in place for extracting a better output from their existing resources. All the faculty are very good in their respective areas and you would want such people to teach and guide you in making your organisation have a better tomorrow.*

- Mr. Venkatesh Palimar

Visakha Eye Hospital, Andhra Pradesh, India

*As an administrator of an eye institution this course was very relevant with what I am doing, day today duties of planning and others. This course added a lot more skills of being innovative, negotiator and all leadership skills.*

- Mr. Magyezi Joseph

Ruhara Mission Hospital Eye Centre,  
Mbarara, Uganda



**laico**  
LIONS ARAVIND INSTITUTE OF  
COMMUNITY OPHTHALMOLOGY

## Contact

**B. Udayakumar, Faculty**

72, Kuruvikaran Salai, Anna Nagar,  
Madurai - 20, Tamil Nadu, India

Phone: +91 452 435 6500

Email: [udayakumar@aravind.org](mailto:udayakumar@aravind.org)

## Course Fee

For India and Nepal participants -

INR 35,400/-

For Overseas participants - US \$ 885

(Inclusive of 18% GST to the course fee)

Apply now

More details