Beyond clinical excellence, the effectiveness of a hospital depends largely on the establishment of good administrative systems and the institution of sound management principles.

This course equips hospital administrators with the knowledge and skills necessary to effectively manage an eye hospital both in its day-to-day operations and to develop a hospital according to the needs of the community that it serves.

What you will learn in this course

This four-week course equips the participants with the knowledge and tools required for effective administration of an eye hospital - an understanding of the various departments of an eye hospital, exposure to management systems and best practices.

An administrator’s unique challenges include

• Understanding ways of attracting more and more number of patients turning to the hospital
• Ensuring that the hospital provides quality care to all patients at affordable cost
• Ensuring that patients are empowered to comply with the treatment process
• Ensuring self-sustainability of the hospital
• Ensuring that the hospital has sufficient and efficient manpower
• Procuring supplies to allow smooth operation of the hospital

Teaching Methods

Class time is a combination of lectures and case discussion. Throughout the course significant emphasis is placed on applying the learning in your hospital. Field visits and practical exposure form a large part of the course curriculum. The case method used simulations of actual management situations. Every module ends with an action plan where you formalize what you have learned into a series of action that you will take upon your return to your hospital.

* The Medium of instruction is English
Aravind Eye Hospitals, located in South India, is one of the largest eye care providers in the world - treating over 4,000,000 outpatients and performing over 450,000 surgeries each year. Lions Aravind Institute of Community Ophthalmology (LAICO) is the training and consulting arm of Aravind Eye Care System and has worked with over 352 Eye hospitals.

Who is this course for?
This course, offered twice a year in April and August, is designed for those who are involved in the day to day operations in an eye hospital. Our alumni include hospital administrators and managers, operations managers, department heads, trustees and proprietors of hospitals. Over the years 384 participants from 33 countries have been trained.

Course Fee
Participants from India and Nepal
- Rs. 20,000/-
For Overseas participants - US $750 (+ 18% GST (Tax) additional to the course fee)

Foundation Module
- Magnitude of global blindness
- Common eye diseases
- Vision 2020 Priorities

Patient Care Modules
- Outpatients department
- Operation Theatre
- Sterilisation
- Wards

Demand Generation
- Social marketing
- Health education
- Community outreach

Functional Areas
- Medical records maintenance
- Patient empowerment
- Quality management
- HR and personnel management
- Management information system
- Materials and inventory
- Financial Management

Support Service Module
- Pharmacy and optical shop
- Maintenance and housekeeping

Managerial Skills
- Time management
- Communication skills
- Improving Management Skill
- Customer care
- Team work
- Problem Solving

This course is a result of decades of successful experience by Aravind eye care system backed with managerial principles and dedicated faculties. Each module is designed to enhance administrative skill to identify gaps and work on strategies that suits our own hospital.
- Mr. Biruk Tekle
Myungsung General Hospital, Addis Ababa, Ethiopia

This whole course was well planned and covers all the topics that can be helpful for the administrator’s work and one can improve his managerial, communication and leadership skills also. The time spent here in Madurai and LAICO was one of the best times of my life.
- Himanshu Jain
Bhagwan Mahavir Swami Dharmarth Samiti, Rajasthan, India

Contact
B. Udayakumar, Faculty Associate
72, Kuruvikaran Salai, Anna Nagar,
Madurai - 20, Tamil Nadu, India
Phone: 0452 4356500
Email: udayakumar@aravind.org