Management Training for Eye Care Programme Managers

February 1 - 14, 2023 LAICO, Madurai







CALCO is an excellent centre for strengthening human resource capacity in eye care programme management. It's programme is well thought through, comprehensive and relevant to any meaningful eye care programme anywhere in the world. Its faculty are simply fantastic, with rich knowledge and experience to share and with an ever-ready smile. **)**

- Ms. Stella Kofie-Yariga, Sightsavers International, Ghana

What this course teaches you?

This two-week course enables programme managers at grant making nonprofits and foundations to understand the scope and priorities of eye care service delivery around the world. It enables these managers to make informed strategic decisions about the programmes that they financially support. This is done by training them about needs-centric programme design, tailoring service to specific populations, and managing change as programmes grow.

This course is designed to equip you to:

- Assess the magnitude of global and local eye care problems and their implications
- Identify gaps in service, then estimate resource availability and requirements to fill those gaps
- Describe the core concepts and strategies in the design and delivery of eye care services
- Conduct monitoring and evaluation using various methods
- Apply principles of financial management and grant monitoring
- Employ problem solving techniques with programme partners
- Foresee programme issues and actively manage change
- Employ information technology to improve planning
- Create an enabling environment for partner institutions
- Network and build alliances to enhance programme impact
- Design sustainable programmes
- Use the health systems framework to develop robust eye care programmes

Why LAICO?

Today, 90% of the world's 284 million visually impaired live in developing countries. While 80% of all visual impairment is avoidable, less than 10% have been covered. In this context, Aravind Eye Hospital has developed a sustainable and scalable model of eye care delivery designed from the patients' perspective that continues to address the issues of access and affordability.

Each year Aravind handles over 4.6 million outpatient visits and performs over 500,000 surgeries and laser procedures; over 50% of the patients receive care that is free or steeply subsidized.

Lions Aravind Institute of Community Ophthalmology (LAICO) is the training and consulting arm of Aravind. LAICO has worked with over 367 eye hospitals from 29 countries, and has trained over 10,500 participants from 115 countries. LAICO combines Aravind's unique eye care delivery model and its experience of working with several INGOs and eye hospitals across the globe in delivering this course on effective management of eye care programmes.



As a fresher in Eye care, this was a great learning experience for me. The most useful part was the case studies based on real events. ??

- Ankita, India (2020)

Who should attend this course?

This course is designed for professionals engaged in eye care programme development- planning, implementation, monitoring, evaluation, or funding-whether as part of the government or national/ International funding agency, or an international organisation. You are an ideal participant if you have a background in health or programme development and newly entering eye care; or if you are an eye care professional taking on programme management for the first time.

This course is ideal for:

Government

- National Programme coordinators
- District Programme
 Managers
- National or Provincial Programme Officers

Funding Agency

- Senior Managers responsible for programme designing, monitoring & funding
- Mid-level managers and officers responsible for executing programmes

Large Hospitals

 Ophthalmologists or Managers from hospitals that cover a large service area and therefore manage entire portfolios of eye care programs

19 batches 500 participants 54 countries

This course has trained staff from Ministries of Health of several countries and large eye care institutions and programme managers from several funding agencies including Orbis, Fred Hollows Foundation, CBM International, Light for the World, Seva Foundation and Mission for Vision.



What will you learn?

Core Concepts of Eye Care Delivery

- Creating an enabling environment
- Demand generation and service marketing
- Quality assurance
- Patient empowerment
- Programme sustainability

Clinical Overview of Priority Diseases

- Cataracts
- Refractive errors
- Diabetic retinopathy
- Paediatric eye care
- Low vision
- Glaucoma

Programme Development

- Global blindness and VISION 2020
- Needs assessment
- Goal prioritization
- Budgeting
- Health Systems

Programme Implementation

- Planning
- Developing indicators and benchmarking
- Financial management

Monitoring

- MIS for reporting
- Monitoring and evaluation
- TQM as a problem solving tool

Making things Happen

- Managing change
- Influencing skills
- Networking
- Advocacy

Full of insightful learnings and exceeds my expectation.
Emebet, Ethiopia (2020)

How will you learn?

Extensive teaching methodology is used throughout the two weeks to avoid Monotony. Class time is a combination of case discussions and lectures supplemented by reading assignments, and exercises and small group works. You will synthesize your learning with other participants via one capstone project at the conclusion of each week. After presenting your solution to the course faculty you will receive feedback. This combination of methods allows you to learn the material and apply it in meaningful ways.

By putting you in realistic scenarios, the lessons drawn from class become relevant to your own programme. As part of the application process, we ask you to describe one problem you are currently facing in the programmes you work with. This may become the basis for one of the cases used in class.

Within and beyond the classroom, you should expect exposure to management practices within the Aravind System, which includes tertiary care hospitals, secondary eye care centres, Vision Centers, community centres, and outreach programmes. The learning process does not stop with this two week course but it goes beyond that as we follow up regularly to know what amount of your learning have been implemented and how effective that was.

Faculty

D. Nagarajan Former Regional Director, SSI Board Member, Seva Foundation, USA Adviser, Aravind Eye Care System

Thulasiraj Ravilla Executive Director LAICO, Aravind Eye Care System

Dr. Damodar Bachani Director, Center for Environmental Health Public Health Foundation of India

Dr. Shamanna BR Director, Indian Institute of Public Health Hyderabad

Elizabeth Kurian CEO, Mission for Vision, Mumbai

Dr. Fitsum Bekele Gezahgn Director, Ophthalmic Surgeon - Fitsum Birhan Specialized Eye Clinic, Ethiopia

Dr. Kuldeep Dole Medical Director H.V.Desai Eye Hospital, Pune

Dr. Gomathi Ramya Medical Consultant Aravind Eye Hospital, Madurai

Suresh Kumar Senior Faculty, LAICO, Aravind Eye Care System

Dr. Karthik Srinivasan Chief, Vitreo Retina Services Aravind Eye Hospital, Chennai

V. Vijayakumar Senior Faculty LAICO, Aravind Eye Care System

Dr. Meenakshi Chief, Paediatric Ophthalmology Services Aravind Eye Hospital, Tirunelveli

Rishi Raj Borah Country Director - India Orbis International, New Delhi **R.Meenakshi Sundaram** Senior Manager, Clinical Services Aravind Eye Hospital, Madurai

Dr. Asim Sil Medical Director, Vivekananda Mission Ashram Netra Niramey Niketan, West Bengal

Dr. Indira Durai Medical Officer Aravind Eye Hospital, Madurai

Dr. Sahithya Medical Officer Aravind Eye Hospital, Madurai

Dr. Preethi Pradhan Dean, Chitkara School of Health Sciences Chandigarh

Sasipriya K M Alina Vision

BS. Ganesh Babu Senior Manager IT & Systems Aravind Eye Care System

Dr. G. Balasubramaniam Institute for Financial Management and Research, Chennai

Dhivya Ramasamy Senior Faculty LAICO, Aravind Eye Care System

Dr. Sivakumar Chief, Cataract Services Aravind Eye Hospital, Tirunelveli

Sanil Joseph Senior Faculty LAICO, Aravind Eye Care System

Mohammed Gowth Senior Faculty LAICO, Aravind Eye Care System

Prof. N.Manickam Consultant, Biomedical Engineering Dept Aravind Eye Care System





((This course) awakened the sleeping passion in me. Now, I'm burning with things to do and changes to implement with one goal: no one should go needlessly blind. ?)

- Rebbie Relator, Philippines (2020) Maharastra, India

Details

Where to stay?

Inspiration is Aravind's home for course participants. It is a quiet place within a two minute walk from the hospital and the classrooms. Its rooms are comfortable and the common spaces allow you to relax and interact with your counterparts from all over the world. Rooms have televisions and wireless Internet.

Accommodation for the participants is given at the best possible rate by Inspiration. For further details please refer to the Inspiration Brochure.

Where to come?

The course will be held at LAICO, in Madurai, India.

Madurai is well connected by air, rail and road Madurai Airport has connectivity to Chennai, Bangalore, Mumbai and Trivandrum. Delhi and Cochin. There are also direct flights to Colombo and Dubai. Nearby tourist attractions include a hill resort at Kodaikanal, the temple town of Rameswaram, and the southernmost tip of India at Kanyakumari

The climate is usually pleasant during the time of the course and the days will generally be warm and the nights comfortable.

How to prepare?

All international travellers must secure a visa before arriving. When we receive your registration details we will send you an invitation letter addressing your local Indian Embassy or Consulate on your behalf. It must be submitted along with your application for the conference visa / Business visa. Visa processing takes time, so we ask you to apply well in advance.

To know more about Aravind and Madurai read our Visitor's Guide



How to pay?

Securing your spot in the course requires sending the course fee within two weeks of receiving your confirmation letter. An invoice in that letter will instruct you how to pay by Demand Draft (D.D.) or wire transfer to LAICO-Madurai, India.

Fee:

For India and Nepal participants - INR 35,400/-For Overseas participants - US \$ 1180 (Inclusive of 18% GST to the course fee)

If you request to cancel your enrollment two weeks prior to the course start date your total payment will be refunded. A 25% cancellation fee is applicable if we receive your cancellation request less than two weeks prior to the course start date.

How to apply?

Fill out the online application form.

In case of sponsored candidate and the nomination form to be filled out by your reporting authority.

Who should you contact?

Dhivya Ramasamy

Senior Faculty <u>dhivya@aravind.org</u>



Kolam, is a dainty floor painting, which is an integral part of South Indian tradition. It is a beautiful variety of patterns, drawn afresh at each dawn by the womenfolk of the household. It symbolizes beauty and prosperity and is intended to welcome all into the home.





72, Kuruvikaran Salai, Gandhi Nagar, Madurai - 625 020 Ph: +91-452 -435 6500; Fax : +91-452 - 253 0984 www.aravind.org